



ICANN86 Readout @ PacNOG37

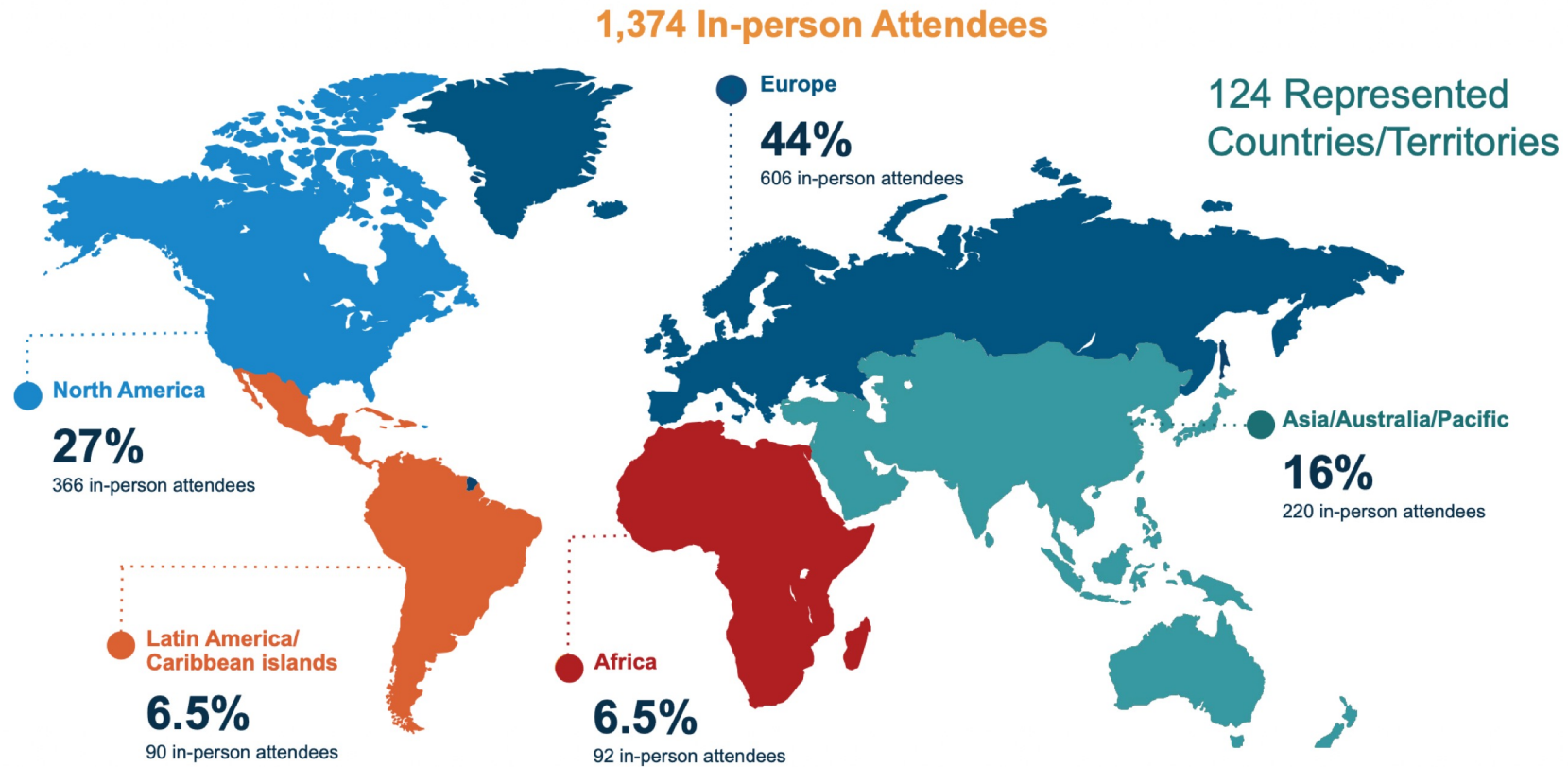
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06 July 2026

Agenda

- ICANN86 Policy Forum Update
- ICANN Orgs Multifaceted Response to DNS Abuse
- Two Years Enforcement: Outcomes
- Get involved in ICANN
- Future ICANN Meetings

Regional In-Person Attendance | ICANN86



Data includes Org Staff, Support Staff, Board and Community Members.

ICANN86 Discussions

GNSO

Advanced discussions on associated domain checks, via DNS Abuse Mitigation PDP1 WG

Progressing work on System for Standardized Access/ Disclosure to NonPublic gTLD Registration Data

ccNSO

ccNSO Tech Day:
-DNSSEC W'shop;
-AI and DNS Abuse

Resilience sessions to explore regulatory trends EU NIS2 impacts; operational issues

GAC

New gTLD Readiness around GAC Early Warnings and Consensus Advice

DNS Abuse Mitigation

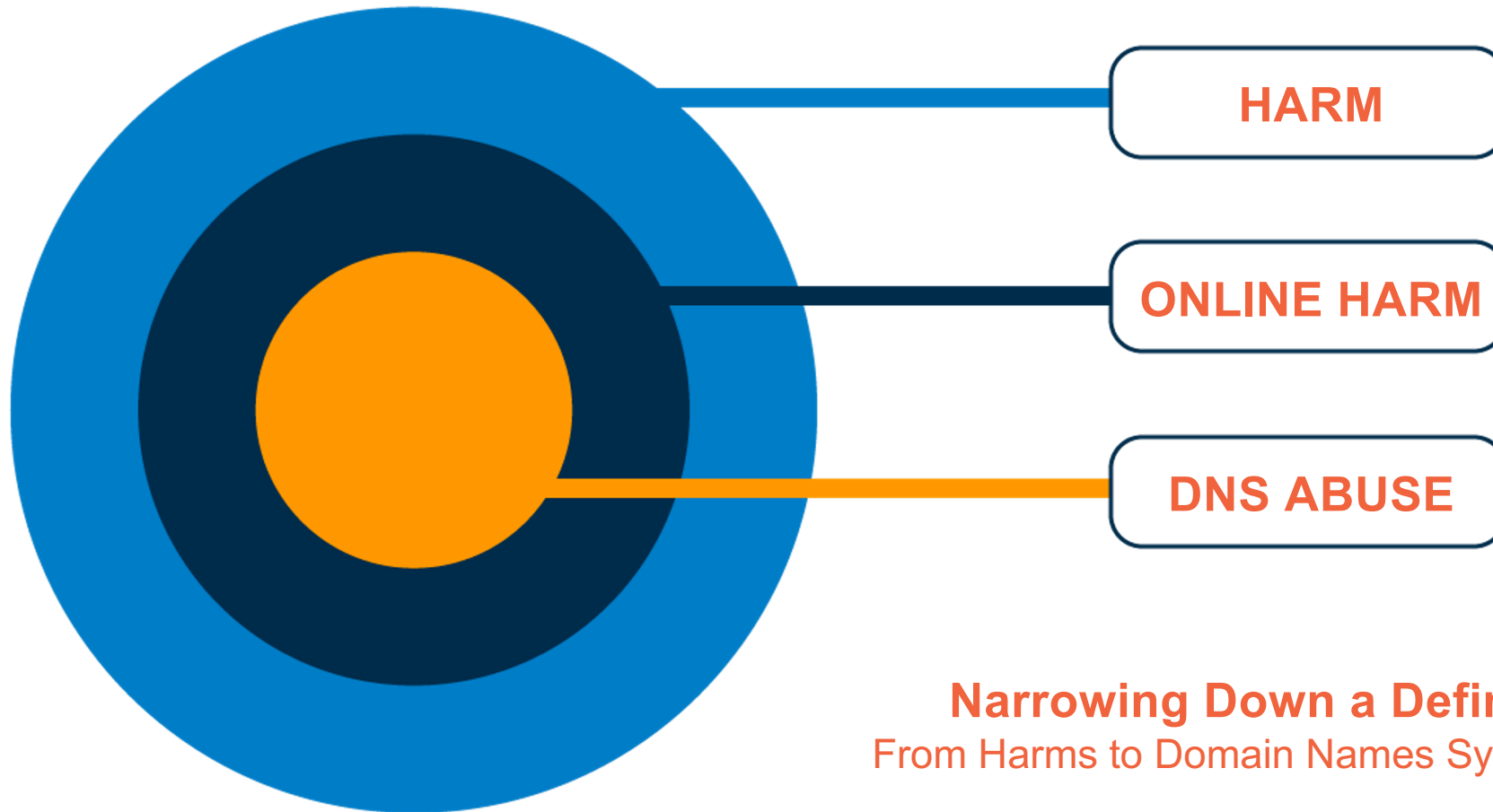
Registration Data Access (Whois)

SSAC

Session on DNS Security and AI impacts

Cross-community session on DNS Abuse

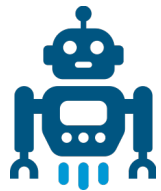
Defining DNS Abuse



Narrowing Down a Definition:
From Harms to Domain Names System Abuse

Baseline for DNS Abuse

Within ICANN, DNS Abuse refers to these five broad categories of harmful activity:



Botnets



Malware



Pharming



Phishing

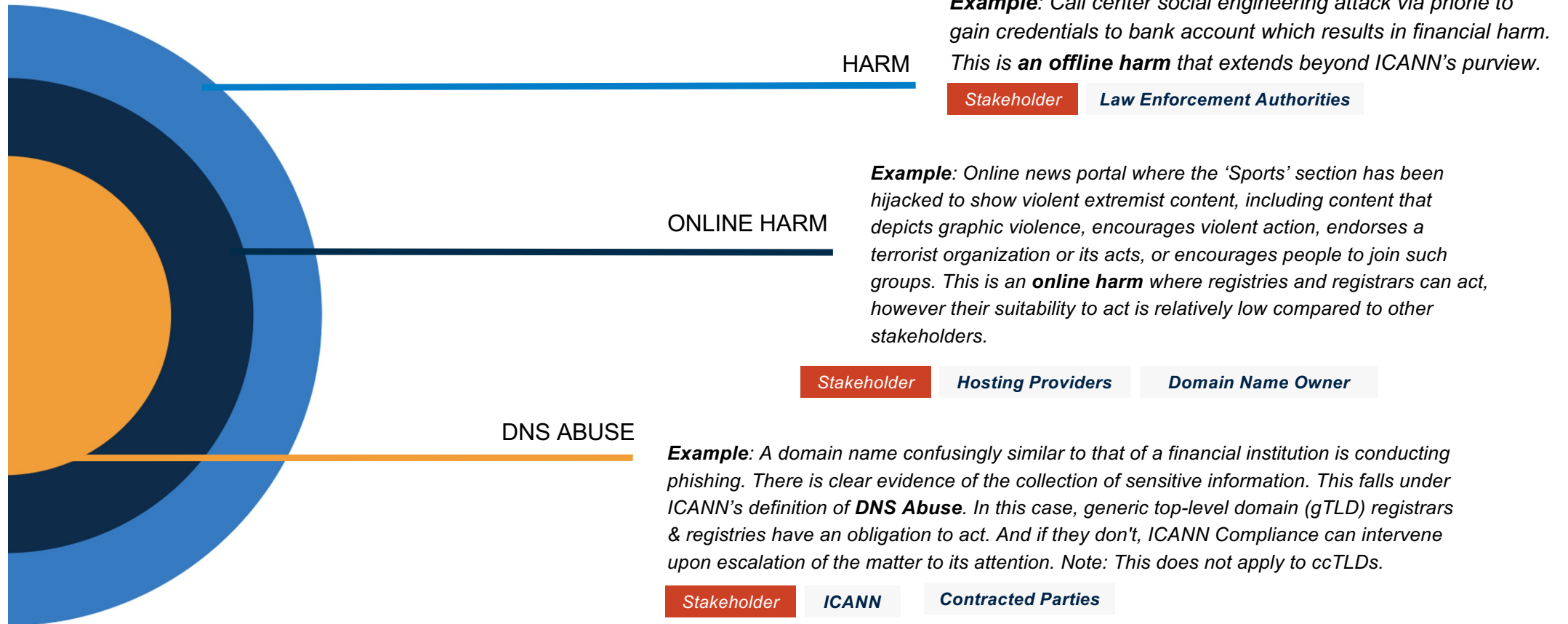


Spam

When used as a vector for one or more of the other four types of DNS Abuse.

ICANN neither regulates online content nor has the capacity to remove content. These limitations, however, do not prohibit ICANN from **studying** or **aiding** in the mitigation of DNS Abuse.

Examples of Stakeholders' Suitability to Intervene in Each Layer



ICANN Org's Multifaceted Response to DNS Abuse

The ICANN org program is built on these three pillars:



Contributing data and expertise to fact-based discussions



Providing tools to the ICANN community



Enforcing contractual obligations with registries and registrars

Two Years of Enforcement: Outcomes

From 5 April 2024 through 5 April 2026, ICANN Contractual Compliance (ICANN Compliance):

- **Launched nearly 530 investigations** under DNS Abuse mitigation requirements; resolved **over 480**. 66% resulted in the Contracted Party taking action to stop the DNS Abuse; 8% to disrupt.
- **Issued four formal Notices of Breach**. A fifth one was issued related to thousands of domains engaged in cryptocurrency scams (“other types of abuse”).
- Completed **one registry audit** ([report](#)) and launched one audit focused on registrars with the highest concentration of reported DNS Abuse over a 13-month period.
- Launched a monthly **DNS Abuse mitigation enforcement dashboard**, in visual and open-data formats; published [guidelines](#) on how to submit actionable DNS Abuse complaints; released reports, blogs, and webinars to support transparency and community awareness.

➔ ICANN Compliance’s investigations directly led to the mitigation of over **25,000 abusive domain names**, with **hundreds of thousands** more addressed through processes Contracted Parties implemented as a result of these investigations.

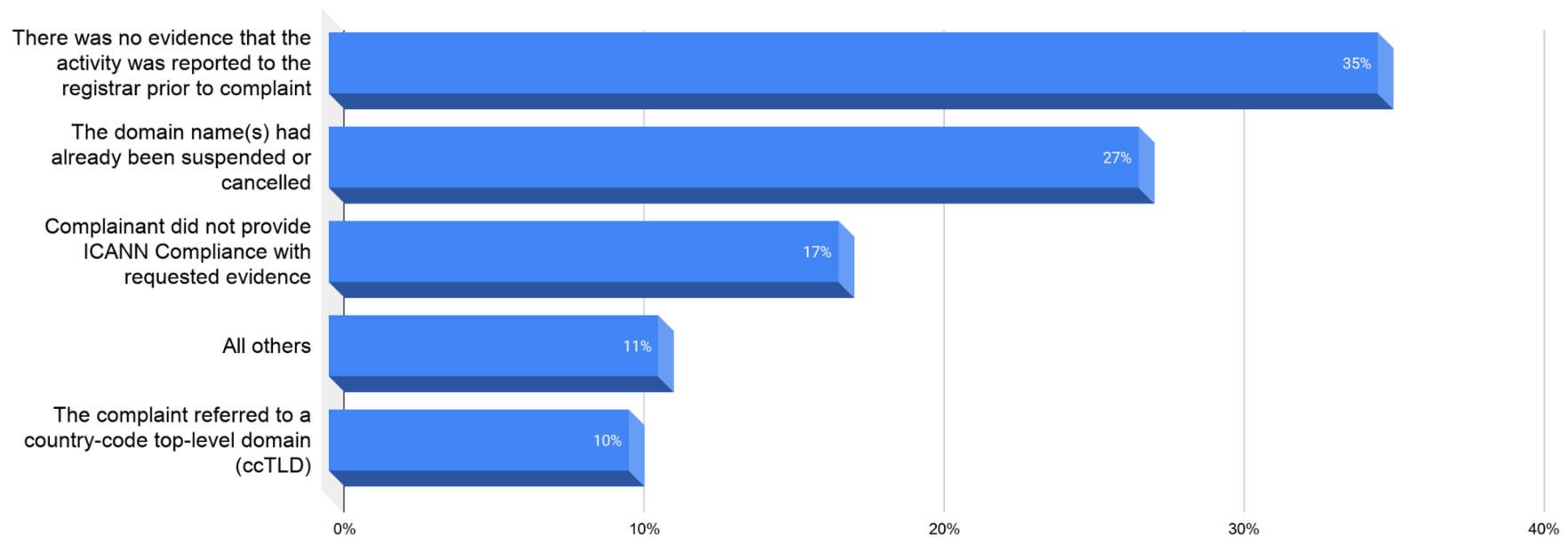
Complaints That Did Not Result in an Investigation with a CP

From 5 April 2024 through 5 April 2026, ICANN Compliance:

- Received **37,998** new complaints across **all areas** of the agreements.
 - **18,482** submitted through **registrar abuse**-related forms
 - **765** submitted through **registry operator** DNS Abuse forms
- Closed **29,573** complaints **without being able to open an investigation** with a registrar or registry operator. These are what we call invalid or non-actionable complaints.
 - **13,471** submitted through **registrar abuse**-related forms (**8,622 DNS Abuse**)
 - **730** submitted through **registry operator** DNS Abuse forms.

Complaints That Did Not Result in an Investigation with a CP

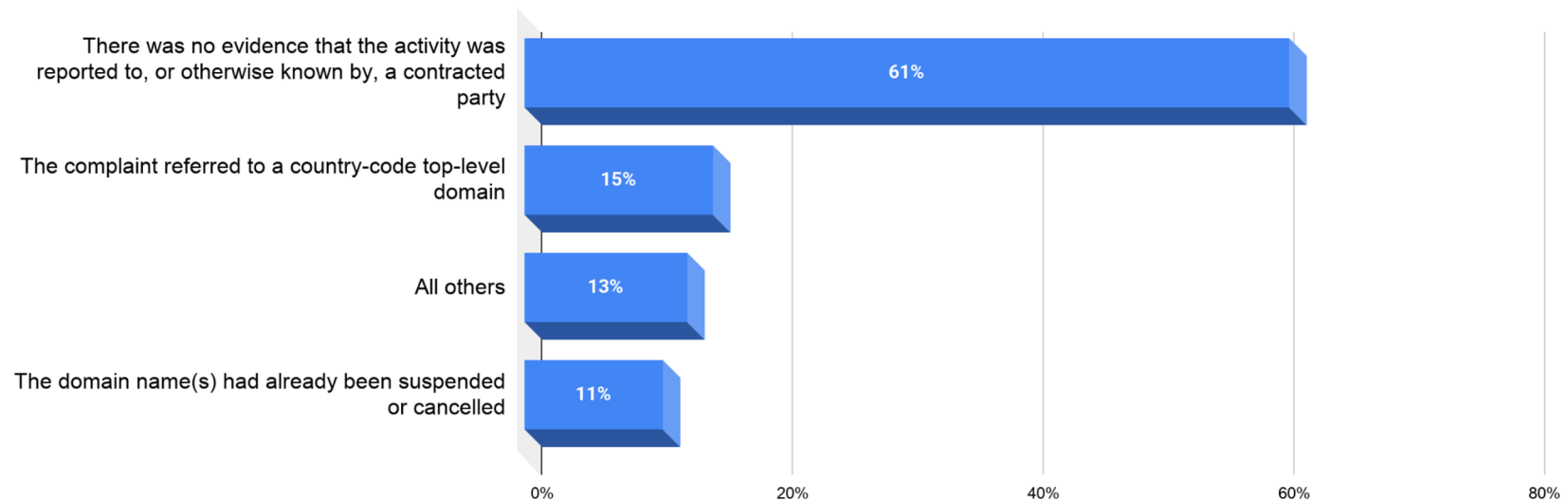
Top Reasons for Closing DNS Abuse Complaints Without Initiating a Case with a Registrar
Total Invalid DNS Abuse Closed: 8,622



Examples of “All others” include instances where the reported domain names was not registered; complaints previously closed with no new information provided in the re-submission; and complaints involving customer service disputes, among others.

Complaints That Did Not Result in an Investigation with a CP

Top Reasons for Closing DNS Abuse Complaints Against a Registry Operator
Total Invalid DNS Abuse Complaints Closed: 719



Examples of “All others” include instances where the reported domain names was not registered; complaints previously closed with no new information provided in the re-submission; and complaints where the reported activity did not constitute DNS Abuse or the registry operator was not the best-equipped party to review and take appropriate, proportionate mitigation action, among others.

Complaints That Did Not Result in an Investigation with a CP

ICANN Compliance is taking multiple steps to address the high volume of non-actionable complaints, including:

- Targeted **outreach to complainants** who repeatedly submit large numbers of invalid or incomplete complaints.
- Developing additional **educational materials** to help complainants understand what information is required.
- Publishing **guidance to improve** complaint **validity** and reduce submissions that cannot be investigated.

➔ The **Step-by-Step Guide: Submitting DNS Abuse Complaints**, explains how to submit a well-formed, actionable DNS Abuse complaint to ICANN.

ICANN's Guide for Submitting DNS Abuse Complaints

- The guide is available in all UN languages plus Portuguese and is directly accessible from ICANN Compliance's complaint submission forms at <https://www.icann.org/compliance/complaint>.

Issue	Additional information & Submit Complaint
<p>A registrar's failure to:</p> <ul style="list-style-type: none">Display abuse contacts and procedures.Investigate and respond to an abuse report involving a domain name registered with the registrar.Take mitigation action(s) to stop or disrupt the use of a domain name for DNS Abuse (malware, botnets, phishing, pharming, and spam when spam is used to deliver any of the other four types of DNS Abuse). <p>A registry operator's failure to:</p> <ul style="list-style-type: none">Display abuse contact.Take mitigation action(s) to contribute to stopping or disrupting the use of a domain name for DNS Abuse (malware, botnets, phishing, pharming, and spam when spam is used to deliver any of the other four types of DNS Abuse).	<p>SUBMITTING DNS ABUSE COMPLAINTS TO ICANN: A STEP-BY-STEP GUIDE</p> <p>Abuse/DNS Abuse (Registrar)</p> <p>DNS Abuse (Registry that operates the TLD)</p>

- Two-part structure:
 - Step 1: Report DNS Abuse to the correct party (registrar, registry operator, or other)
 - Step 2: Escalate by filing a complaint with ICANN

DNS Abuse: A Broad and Complex Issue

DNS Abuse encompasses a wide range of problems, making it a multifaceted issue that requires diverse approaches.

Role of ICANN

- ICANN is taking significant steps to tackle DNS Abuse, but it's just one part of a larger effort.

ICANN Community Engagement

- Various stakeholders within the ICANN community are working on different aspects of DNS Abuse, reflecting a collaborative approach.



Get Involved and Informed



Attend an **ICANN Public Meeting**. Three times a year, ICANN holds free and open public meetings in different regions around the world. Visit meetings.icann.org to learn more.



Visit go.icann.org/journey to learn how you can attend an ICANN Public Meeting as part of the NextGen@ICANN or ICANN Fellowship programs.



Take a free online course at learn.icann.org.



Attend events in your region.



Find and participate in an ICANN community group by visiting icann.org/community.



Sign up for ICANN news alerts and regional newsletters.

Future ICANN Meetings

- ICANN87 Annual General Meeting, **Bali**. 17 - 22 October 2026
- ICANN88 Community Forum, **Lisbon**. 13 - 18 March 2027
- ICANN89 Policy Forum, **Vancouver**. 14 - 17 June 2027
- ICANN90 Annual General Meeting, APAC. 30 October - 4 November 2027

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