

PACNOG 3 Rarotonga, Cook Islands 17 June 2007



What is **APNIC**?

- Regional Internet Registry (RIR) for the Asia Pacific region
 - One of five RIRs currently operating around
 - the world
 - -Non-profit, membership organisation
 - Responsible for distributing Internet resources throughout the AP region

APNIC

What is **APNIC**?

- Industry self-regulatory body – Established in 1993
 - Consensus-based, open, and transparent
 - decision-making and policy development - Non-profit, neutral, and independent
- Open membership-based structure
 - Open participation
 - Democratic, bottom-up processes

APNIC



APNIC Survey 2007

APNIC Surveys

- Three surveys previously...
 - Members and other stakeholders
 - Conducted independently (KPMG)
 - Guaranteed confidentiality
 - Face-face, written and online response
- Analysis of past results (KPMG)
 –90% of items actioned (39% completed)
- Fourth survey 2007
 - Launched November 2006
 - Published March 2007

All surveys



6



RISK ADVISORY SERVICES

APNIC

Members' Survey 2007

Survey 2007 – Membership category





Survey 2007 – Membership duration



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Part 1 – Analysis of APNIC performance





Part 1 – Top 10

- 1. Support for DNS root server operations
- 2. Statistics and other reports
- 3. Support for Internet development
- 4. Email is an effective and efficient way to contact APNIC
- 5. APNIC whois database quality, usability and reliability
- 6. APNIC servers and services maintenance and availability
- 7. Technical content in APNIC Open Policy Meetings
- 8. The APNIC helpdesk service quality
- 9. APNIC use of email and mailing lists
- 10. Overall services provided are satisfactory

APNIC

11

Part 1 – Low 10

- 1. Policy development process is fair and accessible
- 2. Policy documents are easy to access and understand
- 3. Phone (VoIP) is an effective way to contact APNIC
- 4. Obtaining IPv4, IPv6 or ASN is easy and straightforward
- 5. Value members get from APNIC justifies the cost
- 6. Online eLearning is readily available
- 7. Phone (PSTN) is an effective way to contact APNIC
- 8. The NRO and ASO are well understood
- 9. APNIC training is easy to attend
- 10. Open Policy Meetings are affordable and accessible to attend in person

Part 2 – Allocation of resources



13

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Part 2 – Top 10

- 1. Technical research and development activities
- 2. Streamline resource requests and allocation process
- 3. Increase accessibility of APNIC meetings and policy processes
- 4. Represent the needs of the ISP community to governments and regulators
- 5. Expand training activities in scope, geographical coverage and online options.
- 6. Improve the APNIC website
- 7. Support ISP education in the AP region
- 8. Deploy more DNS root servers in the Asia Pacific region
- 9. Resource certification to support better routing security
- 10. Expand external communication and outreach activities

Average ratings by Member category



Average Ratings by Member duration



APNIC surveys

• For more information http://www.apnic.net/survey





Other developments...

Other developments

- Resource certification R&D
- MyAPNIC
- Public statistics (O3)
- ICONS
- ARMS
- Content Management System
- Human Resources Information System
- ... and much much more

🖉 APNIC

Root Servers in Asia Pacific



20

APNIC

APNIC meetings

- APNIC 24, SANOG 10
 - New Delhi, India



- 29 August 7 September 2007
- APNIC 24 / SANOG 10 fellowship programme
 - Deadline for submission 30 June 2007
 - https://submission.sanog.org/fellowship
- Participate remotely
 - Participate in discussions, ask questions to the presenter, voice your opinion through:
 - Webcast, podcast, jabberchat, live transcripts
- Invitation letters available!
 - Come and speak to me

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APNIC

APNIC 24 highlights

- Interesting topics
 - IPv4 consumption proposals
 - Discussion on new membership fee structure
- All invited !!!
 - http://www.apnic.net/meetings/24/index.html









eco APNIC



Working sustainably

Want to know more? Please visit:

www.apnic.net/ecoapnic



Asia Pacific Network Information Centre

ecoAPNIC...

- A staff-driven project aimed at reducing the "ecological footprint" of APNIC operations
 - -Recycling
 - Paper reduction
 - -Reduce energy consumption and waste
 - Look at transportation and travel
 - Monitoring and reporting
 - http://www.apnic.net/ecoapnic









Thank You

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