

Kia ora koutou. I'm Jon Brewer, a network engineer based in Wellington New Zealand. This talk discusses preliminary findings from a larger body of work in progress around connectivity and Interconnectivity in the Pacific. I'd like to thank the University of Oregon's Network Startup Resource Centre for helping me do interesting things, and for funding some of the activities described in this presentation.



Welcome to sunny Vanuatu. Ten steps to the right is an unbelievable coral reef. Ten steps to the left is an unlimited supply of cold beer. Sounds good, eh? The Pacific is a paradise and I care for it a great deal.



Why do I care? I've participated in the last four PacNOGs as a trainer for NSRC, helping out with workshops in Tonga, Fiji, Vanuatu, and the Solomon Islands. In every single workshop, our students - most of whom work for local cellular carriers, governments, or universities, have been fun, interesting, helpful, and kind.

And they've told me about visiting friends and family in New Zealand. Or going to school in New Zealand. And how they see pictures of New Zealand on Facebook. The Pacific Loves New Zealand.



It shouldn't be a surprise. 7.5% of New Zealand's population is from the Pacific Islands. In a few cases New Zealand is host to the majority of some Pacific cultures. There are strong ties between the people of New Zealand and the people of the Pacific.



Perhaps due to the closeness of family relationships in Pacific Culture, the Internet is important. In a 2011 survey, Auckland University of Technology researchers for the World Internet Project found the Internet to be more important to Pacific people than to Europeans, and in 2013 they found importance on par between the two groups. This is significant and unexpected. There are the large socioeconomic differences between Pacifika people and Pakhea, or European people in New Zealand.



In August 2014 I looked at the affordability of broadband in New Zealand. From dark green to yellow on this map are areas where by the ITU's standards, broadband is affordable - at less than 5% of household income. The majority of New Zealand's Pacifica population lives in such areas.

Unfortunately it's not affordable for many of their families in the Islands, and as we'll see later, this might have a bearing on Internet uptake in the Pacific.

But enough about New Zealand, let's look at some maps.



For the purposes of this talk, we'll consider the Pacific the set of these islands. Technically Tokelau, Niue, and the Cook Islands are part of New Zealand. American Samoa, Hawaii, Guam, and the Marianas are part of the US. New Caledonia is part of France. You get where I'm going. It's complicated. I'm going to refer to these islands as countries, and I'll just gloss over that when I talk about Hawaii.

So this is the Pacific. It's a long way away from anywhere.



Remember the Truman Show? That was Jim Carey, seventeen years ago.

Carey plays Truman, a guy, who among a lot of other issues, dreams of getting out of his small town in America. He wants to go as far away as you can possibly go. For him, that's Fiji.



Suva is 2,600 km from Wellington. I looked it up.



It's 5,000 kilometres to Guam. I looked that up too.



3,900 kilometres to Port Moresby.



10,900 kilometres to Belize. And yeah, I looked it up.

The whole looking it up thing was getting tedious, so after about 20 goes at Google I grabbed a set of all the capital cities of the world, geocoded them, and wrote a few lines of Python to calculate all the distances from Fiji to everywhere.



Pick a random country in the world. As it turns out, in most cases Fiji is a long way away. In fact, the median distance from Suva, Fiji to all the other capital cities in the world is 14,176 kilometres.

So was Truman Right? Is Fiji as far away as it gets?



Actually Tahiti is even further away than Fiji.



And if you look at all the options (some more Python here)



Rarotonga has the honour of being the furthest country away from everywhere else in the world.

Well that was fun. Let's look at those distances next to each other.



I've plotted all the median distances above, and shaded countries on a regional basis. Red is Oceania.

Pacific Countries Are A Long Way Away.

But it's not a very interesting view of the data, and I wanted to know if distance really makes a difference when it came to the use of the Internet.



Now this is a bit more useful.

The chart up on the screen has all the same countries plotted with a bit more data I grabbed from the World Bank. Here the Y axis representing Internet Uptake, and the X representing GDP per Capita.

Yellow to Red is a scale of distance - those distance measurements I was talking about a few slides ago. Yellow countries are very close to other countries, red are very far away. Size of the bubble relates to size of the country.



It turns out that when you look at Internet Uptake compared to GDP, distance could be a factor in some cases.

In particular, PNG, the Solomons, Kiribati, Vanuatu, Samoa, the Marshall Islands, Wallace and Futuna, Nauru, and American Samoa have lower Internet uptake rates than less-distant peers of roughly the same populations and per capita GDPs.

Is it an infrastructure problem? Let's have a look.



This talk is about networking the Pacific, so let's have a look at some networks.



This was the state of the Pacific in the late 1980s. ANZCAN linked Canada, Hawaii, Fiji, Norfolk Island, Australia, and New Zealand, with 1380 analogue channels, 480 of which branched off to New Zealand at Norfolk Island. ANZCAN wasn't fibre, but it carried the first Internet traffic to New Zealand.



TPC3 has the honour of the first commercial submarine fibre optic cable in the Pacific.

Two fibre pairs, each lit at 280 mbps. The US mainland was connected shortly after in 1989 by HAW-4, a single 280mbps pair from California, after which things quieted down for Pacific Islands for a bit.



New Zealand's entry into submarine fibre came in 1992 with the lighting of Tasman 2 between Whenuapai and Sydney. Not exactly a standalone project, Tasman 2 was soon joined by...



PacRim East, joining Hawaii and Takapuna at 560mbps.



and PacRim West, joining Sydney to Guam, also at 560mbps. Not a lot of capacity, and as we'll see, these cables don't stick around all that long.



In 1996 TPC 5 lights up two pairs at 5gbps each in a loop connecting the US, Hawaii, Guam, and Japan. That's starting to sound like real capacity, at least for the 90s. Note Hawaii and Guam both starting to become important waypoints.



1997 brings our first island hopper cable in the Pacific, the Mariana Guam cable. 240km long, three islands, and 6x 622mbps carriers. You're excused if you can't see the change on the map.



About the time Neil Stephenson was writing Cryptonomicon a brilliant piece of fiction about cryptography, submarine fibre, and data havens. Hitachi Cable was laying a 3600km cable between Guam and the Philippines.

We're just getting into dotcom boom times, and fibre laying is kicking into overtime. Guam - Philippines was only one of more than twenty submarine fibre cables laid in 99, but still, this cable cements Guam in its role as a major waypoint for submarine fibre in the Pacific. It's another step change in capacity too.



With Guam quickly becoming a hub, the China US cable drops 40gbps into Guam via a branching unit. As with Guam Philippines, Guam is now a destination, not just a waypoint.



Finally New Zealand gets some love. Southern Cross is lit with 80gbps and a design capacity of 250gbps.



More for Guam with a 320gbps cable between Australia and Japan in 2001.



And a top-up for Hawaii in 2001, as a new cable from the US to Japan passes through with 320 gigabits per second. Hawaii now as busy as Guam with cables.



2002 brings the decommissioning of ANZCAN and the introduction of VNSL Transpacific (now known as TGN Pacific), nominally a US Japan cable, but with a branch down to Guam to meet the rest of the world there. Design capacity of 5 terabits per second. Heady days for fibre.



With their limited capacity, the short-lived PacRim cables are decommissioned - NZ to Hawaii in 2001, and Australia to Japan in 2005. But all is not lost.



2006 has the cold, dead snake of PacRim West dragged off the seafloor and hauled to Port Moresby - recommissioned with a design bandwidth of just over a gigabit per second. From what I understand, regeneration in this cable is electronic, not optical, and E5 (565mbps) is as fast as electronic regeneration will work. So we've got two 565mbps bringing 1.1 gigabit per second into PNG.



New Caledonia is the first major island infill project, with a new cable from Sydney lit at 20gbps in 2008. Likely taking advantage of idle Alcatel staff who would otherwise be waiting around to fix issues on Southern Cross.

Just a couple more k and they'd have made it to Vanuatu, but that didn't happen..



Also in 2008, Telstra lays a new cable directly from Sydney to Hawaii, bypassing Vanuatu, the Solomons, New Caledonia... You'd think they could have saved money combining efforts with Gondwana, but I guess not. They must have had a very specific goal in mind for their 1.28 terabit per second cable.



In 2009, we have the commissioning of the Asia America Gateway.

California, Hawaii, Guam, and then on to Asia. Initially half a terabit, but upgraded to 5 in 2011. At the same time, Tata's TGN Intra-Asia is installed from Singapore to Guam via Hong Kong and the Philippines. There's now an awful lot of bandwidth in and out of Guam.

2009: American Samoa Hawaii

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Also in 2009 we see another resurrection of the PacRim cable, this time the east section from Hawaii to Samoa. The cable is cut and hauled up to the Samoas and recommissioned at 1.1 gigabit per second as was done with PacRim West and Papua New Guinea. How much of that bandwidth is made available at an affordable price is a different matter.



Rounding out 2009 we have Pipe's PPC1, which shot north to Guam (anyone surprised?) at 1.9 terabits per second with a branch to PNG, and potential for four more branches in between. Though the potential is there, the expense of taking the cable out of service for installation of a branch unit could be a deal breaker for anyone who wants to tap in. Branch units should really be installed before cables are commissioned.



More Pacific infill comes about with a 20gbps cable linking Guam to Micronesia and the Marshall Islands. It's been reported this project relied on the US military as an anchor tenant.



And one more big Pacific project in 2010: Alcatel's 320gbps cable from Hawaii to French Polynesia. This is a big deal - if you remember from the last section of my presentation on distance, Tahiti is just about as far away as you can get from the rest of the world. Sure it was only lit with 20gbps, but that's not bad for a set of islands with a quarter million people on them.



The last two years have seen two more small projects built by Alcatel Lucent Submarine Networks: the Tonga Suva cable in 2013, and the ICN cable from Vanuatu to Fiji in 2014. While both were lit at 20gbps, commercial arrangements are limiting use to the low hundreds of megabits on both.

Look at the map. There's a fair amount of fibre there, even connecting places that are very far away. Now, does fibre access make a difference to Internet Uptake?



So back to our GDP per Capita vs. Internet Uptake, but this time, instead of colouring by distance, let's colour by access to fibre. All the blue countries have access to global fibre networks. The red don't.

It's hard to tell whether access to fibre makes a difference. There are only eleven countries in the world left without fibre. Eight of eleven are in the Pacific, but are generally so tiny they have no statistical significance. Tokelau is up there on the map, and it's high above its peers for uptake compared to GDP - but it's also got a population of 1,400 people.



Of our group of underachievers - both American Samoa and Samoa are here, and they've had access to fibre since 2009. The Marshalls are here, and they've been online since 2010. Vanuatu has a good excuse, they've just been online a year - maybe things will change. But Papua New Guinea got its first fibre in 2006, and its second in 2009 and its Internet uptake is abysmal considering its size, connectedness, and GDP.

Surprisingly, there are countries with no fibre, yet with much higher Internet use than some countries with fibre.

Maybe we should talk about satellite.



So the Cook Islands, who are a lot further away from the world than PNG, have higher Internet uptake.

And they're stuck with satellite. If stuck is the right word these days.

The map you see here is all the named, orbiting space objects, obtained via network link from a database called What's Up. There's a lot going on up there, and it's not all bad.



Stuck with satellite isn't necessarily a bad thing. You see, sometimes satellite is faster than fibre.



Let's do the math for IPStar, since many of us are familiar with it. By the way, this is a scale-accurate drawing of the path, if not the satellite itself.



Note the speed of light inside glass is only 2/3 the speed of light in a vacuum.

Right, I'm just having some fun here. But seriously.



O3B is a constellation of satellites in medium earth orbit, each with ten 1.2gbps spot beams, covering earth from the equator plus or minus 45 degrees. Again via the What's Up database, you're seeing all of O3b's constellation in on the slide here, exactly as they were positioned when I took a screen shot a few days ago. There are a dozen up there now, and the constellation can accommodate up to 120. That's 1.4 Terabits of potential coverage.

So let's talk about how Satellite can be faster than fibre. It's really only 5,600 km from the Solomon Islands to Hawaii, but there's a story here.



So...



We've still got these stragglers down here that should be performing far better than they are.

So I decided to investigate the price and performance of Internet across a few of these countries.

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To find Pacific carriers, I requested raw data access to APNIC's whois database, and imported into a data mining tool called OpenRefine.

I then trolled for allocations of greater than a /24 across each of the countries in the Pacific. Of course that means I missed a few - for example one in American Samoa that has an allocation from ARIN, not APNIC.



Then I did some web surfing & some note taking for prices.

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On the performance front, I spun up a set of eight VMs around the world and pointed 360 probes at 45 Pacific networks. I was interested to see in general how telcos in the Pacific were performing latency-wise, and whether poor routing or peering practices might be hurting performance. I then put some of my distance calculations to use again as you'll see in a moment.



Right, so back to the Islands. I'll go through a few examples, and one or two carriers per island.



Right here we've got a potential answer for why American Samoa has such expensive Internet, and why uptake is so low. We've got a limited capacity cable, expensive rates on it, and demand to support prices that are actually more expensive than some satellite Internet services. That was pretty easy. Let's look at performance.

Location	Distance	Best RTT	Actual RTT	Ratio
Tokyo	7,617	76.17	240	3.15
Singapore	9,552	95.52	300	3.14
Sydney	4,397	43.97	270	6.14
Ireland	15,435	154.35	280	1.81
Sao Paulo	12,613	126.13	290	2.30
North Virginia	11,330	113.3	190	1.68
Oregon	8212	82.12	140	1.70
Hawaii	4144	41.44	60	1.45
Overall Perfo	rmance Indi	icator:		2.67

Actual ping times are not so hot. Hawaii is about right, but the rest of Asia looks pretty sad. In particular, Sydney. Look at that mess. It looks an awful lot like BlueSky learns Sydney-bound routes from transit on the west coast of the US, not from Hawaii. Not a great outcome for the large population of Samoans in Australia and New Zealand trying to Skype their families in the Pacific.

What we're not seeing here is performance between carriers in Samoa. I can't show that yet, but as there's no peering exchange in Samoa today its at least twice as bad as performance to Hawaii.



10,000 permanent residents and some unknown number of guests of the Australian government reside on Nauru. I hear from one of my colleagues that Nauru's ISP is experiencing some issues and may not be installing new circuits, so we'll skip the commercial bits and just move onto performance.

CenPacNet Nauru					
Location	Distance	Best RTT	Actual RTT	Ratio	
Tokyo	5,042	50.42	823	16.32	
Singapore	7,016	70.16	740	10.55	
Sydney	4,051	40.51	628	15.50	
Ireland	14,134	141.34	930	6.58	
Sao Paulo	15,500	155	981	6.33	
North Virginia	12,258	122.58	851	6.94	
Oregon	8650	86.5	816	9.43	
Hawaii	4669	46.69	838	17.95	
Overall Perfo	rmance Ind	icator:		11.20	
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We already know Nauru is on Satellite - and by this table it looks like it's coming from Sydney. It also appears its routes to Hawaii take the long way around, via Asia or more likely the West Coast of the US.



Since the commissioning of their new cable, the Marshalls Islands Telecommunications Authority have been keen to improve Internet connectivity and uptake, and given the amount of bandwidth they have into Guam, I see that happening pretty quick.

MINTA

- MINTA: Marshall Islands National Telecoms Authority
 - 1gbps on Hantru-1, /22 from APNIC
 - Fibre + Wireless "Ring" Backbone
 - GeoStationary Satellite or Wireless to Some Islands
 - 512kbps ADSL Subscribers Pay US \$70/month

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Connectivity is still very expensive for the locals, but performance should be pretty good given their proximity to Guam. Let's see.

MINTA Performance

Distance	Best RTT	Actual RTT	Ratio
4,646	46.46	69	1.49
7,487	74.87	146	1.95
5,018	50.18	168	3.35
13,304	133.04	336	2.53
15,579	155.79	353	2.27
11,340	113.4	238	2.10
7717	77.17	197	2.55
3850	38.5	219	5.69
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-	4,646 7,487 5,018 13,304 15,579 11,340 7717 3850	4,646 46.46 7,487 74.87 5,018 50.18 13,304 133.04 15,579 155.79 11,340 113.4 7717 77.17	4,64646.46697,48774.871465,01850.1816813,304133.0433615,579155.7935311,340113.4238771777.17197385038.5219

In general MINTA looks good, but the loser here is Hawaii. A traceroute confirms that despite Hawaii-Guam being the biggest cable route in the Pacific, traffic here is routing Hawaii, Los Angeles, Tokyo, Guam, then on to the Marshall Islands. Sydney also routes via Tokyo, most likely shooting straight through Guam on the way.

Why is Internet Uptake so low in the Marshalls? You saw the price. At least the performance is pretty good.



Vanuatu is a real interesting case. There's a new cable, and the Internet market is is getting competitive, but backhaul is still very expensive.

Telsat

- Sub-155mbps on ICN cable @ \$600/month
- Upstream via Fibre is same \$\$ as via VSAT
- Shifting Contracted VSAT Capacity to In-Country Links
- · Peers at VIX & Gets Free CDN
- 512kbps Wireless Subscribers Pay US \$35/month

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It's just a matter of time before Vanuatu lifts its Internet penetration given the products on the market now since last year's cable installation.

Note the entry level broadband price - it's half what you'd pay in American Samoa, yet their international bandwidth costs are the same.

Location	Distance	Best RTT	Actual RTT	Ratio
Tokyo	6,370	63.7	251	3.94
Singapore	7189	71.89	170	2.36
Sydney	2596	25.96	59	2.27
Ireland	15,783	157.83	363	2.30
Sao Paulo	14369	143.69	415	2.89
North Virginia	13325	133.25	280	2.10
Oregon	9854	98.54	249	2.53
Hawaii	5676	56.76	274	4.83
Overall Perfo	rmance Indi	icator:		2.90

Telsat's performance looks ok but given their fibre path to Fiji, which could head straight on to Hawaii and Oregon, it seems there are some issues namely all their traffic is heading to Sydney first. I've spoken with Telsat's CTO about this a few times and he'd love better performance to the rest of the Pacific and the US, but it's not something he can buy.

On the upside, Telsat is milliseconds away from other Vanuatu carriers due to the Vanuatu Internet Exchange.



As I mentioned earlier, I was in the Solomons in December for PacNOG 16. It was an interesting experience.

Solomons Telekom

- Our Telekom ADSL & Wi-Fi
 - Four Satellite Carriers Soon to be Five with O3b
 - · Nokia DSLAMs, Huawei 3G RAN, Ruckus Wi-Fi
 - Resell Speedcast VSAT that doesn't touch their core
 - Wi-Fi Pre-Pay US \$35 per 250mb
 - Mobile even more expensive.

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Of all the Pacific countries, only Papua New Guinea is poorer. And yet, the incumbent carrier has a pretty high end network, and prices to match. With a GDP per capita of \$91/month, it's probably not the locals who are paying US \$140 gig for Wi-Fi.

Is there performance to match the price?

Our Telekom Performance

Location	Distance	Best RTT	Actual RTT	Ratio
Tokyo	5,455	54.55	685	12.56
Singapore	6,337	63.37	742	11.71
Sydney	2,863	28.63	643	22.46
Ireland	15,029	150.29	774	5.15
Sao Paulo	15,363	153.63	800	5.21
North Virginia	13,515	135.15	651	4.82
Oregon	9,915	99.15	683	6.89
Hawaii	5,865	58.65	656	11.18
Overall Perfo	rmance Ind		10.00	
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Our Telekom's performance is anomalous when it comes to Pacific carriers. Ok, it's obvious they're on satellite, so latency isn't so hot. But it's also obvious they're doing something right..

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I had a look at the paths from all my probes from the world to Telekom Solomons.

Location	Distance	Best RTT	Actual RTT	Ratio
Tokyo	5,455	54.55	685	12.56
Singapore	6,337	63.37	742	11.71
Sydney	2,863	28.63	643	22.46
Ireland	15,029	150.29	774	5.15
Sao Paulo	15,363	153.63	800	5.21
North Virginia	13,515	135.15	651	4.82
Oregon	9,915	99.15	683	6.89
Hawaii	5,865	58.65	656	11.18
Overall Perfo	rmance Ind	icator:		10.00

From Tokyo to the Solomons: Osaka to Sydney, then up in the air via Global Gateway.

Singapore first goes via Tokyo then Sydney, so it could be better. Both should be going via Telekom's Satellite Earth Station in Hong Kong, but for some reason they're not.

Sydney of course heads straight up and down via Global Gateway. North Virginia transits via the west coast, appearing to head up in the air from IntelSat

Oregon and Hawaii both head up in the air from Hawaii via PacTel.



Telekom Solomons isn't the only carrier in the Solomons relying on satellite.

BeMobile Performance

Location	Distance	Best RTT	Actual RTT	Ratio
Tokyo	5,455	54.55	608	11.15
Singapore	6,337	63.37	671	10.59
Sydney	2,863	28.63	664	23.19
Ireland	15,029	150.29	833	5.54
Sao Paulo	15,363	153.63	863	5.62
North Virginia	13,515	135.15	771	5.70
Oregon	9,915	99.15	702	7.08
Hawaii	5,865	58.65	714	12.17
Overall Perfo	rmance Ind	icator:		10.13
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BeMobile is Vodafone's Affiliate in the Solomons. No pricing on their website - for data, if you have to ask, you probably can't afford it. It was easy enough to have a look at their performance though.

They've had a different strategy for satellite. Just one ground station, but in Guam, via Telecom Marshall Islands. As we know from our cable routes earlier in the presentation, Guam is spectacularly well connected. As a result, performance across the board is quite similar to Our Telekom even with their complex strategy of distributed teleports.

I wonder what path traffic takes between BeMobile and Telekom



Last example - PNG.



PNG, for being the poorest country in the Pacific, actually has a competitive telecommunications market. It's not cheap, but it's better than many.

Digicel PNG					
Location	Distance	Best RTT	Actual RTT	Ratio	
Tokyo	5,085	50.85	264	5.19	
Singapore	4,955	49.55	181	3.65	
Sydney	2,750	27.5	60	2.18	
Ireland	14,671	146.71	354	2.41	
Sao Paulo	16,069	160.69	391	2.43	
North Virginia	14,559	145.59	278	1.91	
Oregon	10,926	109.26	248	2.27	
Hawaii	7,069	70.69	250	3.54	
Overall Perfo	rmance Ind	icator:		2.95	
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From the looks of it, Digicel are on PPC1, but only transit via Australia and don't announce in Hawaii. I see Hawaiian traffic heading to Los Angeles before its trip to Australia. Even worse it appears traffic from Tokyo passes through Singapore on its way to Australia, then back to PNG. That's definitely the long way around.

The real long way around though is traffic from Digicel to Telikom PNG. I wonder which way that goes...



Out of the six countries we just reviewed, only two are on satellite. American Samoa is one hop from the largest concentration of fibre in the Pacific. Vanuatu is one hop from the Southern Cross Cable. PNG sits on a major route between Australia and Japan. And yet, we've got high prices, low Internet uptake, and sub-optimal Internet routing.

Pacific Interconnectivity

- · Focus on Transit to the nearest big market(s)
- · No regard for other Pacific Island countries
- · Vanuatu -> Suva traffic routes via Australia
- Typically no peering or interconnection on islands
- In PNG two carriers take two different fibres out
- Vanuatu Exchange works due to government help

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Sub-optimal is being nice. Island Interconnectivity is a disaster. The probes I set up look in from the world at the Pacific, but the real interesting issues have to do with why the Pacific doesn't talk to itself, and whether that may help those countries with low Internet adoption increase their use.

Interconnectivity Issues

- NZ to Hawaii \$/mbps == NZ to California \$/mbps
- Vanuatu-Suva cheap, but no good transit from Suva
- · Domestic transit in Fiji, Hawaii is very expensive
- · Peering is difficult in Hawaii, impossible in Fiji
- Stopping along the way for big carriers is expensive
- Pacific Interconnectivity today = Market Failure

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Some of the potential reasons behind poor interconnectivity include:

Real Issues for The Pacific

- · Communications between islands suffer
- Communications on-island suffer (WS,FJ,SB,etc..)
- Education Networks performance suffers
- Sub-optimal routing benefits few
- Market failure compounded by regulatory failure
- High costs could be affecting Internet uptake



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Next Steps: ISIF Project

- Document Pacific Economic, Social, & Educational Ties
- Monitor Interconnectivity to/from ~ 60 Pacific networks
- Determine Regional Routing Inefficiencies
- Analyse Benefits of Regional Peering Points
- Does every country need an exchange? Maybe not.
- Develop a Strategy for Improving Interconnectivity

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Project Goals

- Topology of the Internet in the Pacific
- · With a focus on physical & commercial topologies
- · Matrix of inter-island stakeholders & their issues
- Information on the market to benefit users & providers
- Suggestions on where peering might help networking



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This is my wrap-up for now. I'm just kicking off a larger project to distribute Smokeping and traceroute probes into networks throughout the Pacific so we can get a complete picture at what's going on. At the same time, I'll be interviewing users, carriers, and regulators in a number of countries to explore what's going on, and what we can do to help. If you'd like to get involved, please get in touch.

